



SOLEX HRC NEWSLETTER

PERSONALIZED, SEAMLESS, PROFESSIONAL

We put the "Human" in Human Resources | (781) 365-9610

EDITION 14
AUGUST 2025



IN THIS ISSUE

✓ HR HIGHLIGHT OF THE MONTH

- CYBER SECURITY

✓ ISOLVED TECHNOLOGY SPOTLIGHT

- MOBILE WORKFORCE APP

✓ HR COMPLIANCE CORNER

- CYBERSECURITY UPGRADES ISOLVED LOGIN PROCESS
- AN HR GUIDE TO PTO USE ENCOURAGEMENT



WEBINAR CALENDAR

* ALL WEBINARS ARE FREE AND OPEN TO THE PUBLIC*

OCT
8TH

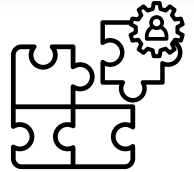
HRC QUARTERLY WEBINAR
TOPIC: HR FILE RETENTION
10/8/2025 12:00PM-1:00PM



REGISTER NOW



SOLEX HRC CONSULTING SERVICES



Solex HRC recognizes that managing your employees and growing your business requires a significant amount of time and effort! Many growing businesses do not have an HR professional, or if they do, they are overburdened with compliance tasks and operational projects. Solex HRC can help!

By partnering with Solex HRC, you will have a dedicated HR Consultant that meets with you regularly to stay on top of important tasks, compliance items, and employee relation issues. We take the time to meet with you and to understand your business so we can efficiently manage your workforce. Our intention is to keep your employees happy so you can focus on growing your business.

HR Highlight of the Month 🚨 Cybersecurity Alert

Think twice before you Google that login link! Cybercriminals create fake sites that look real, tricking you into entering your username and password—handing them the keys to your account.

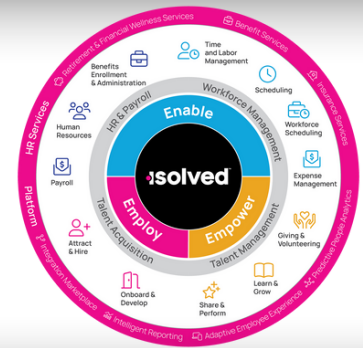
- ✓ Stay safe: Go directly to the site's official URL or confirm it with the provider before logging in.

Read the full article below for Cybersecurity upgrades to iSolved Login process!





SOLEX HUMAN CAPITAL MANAGEMENT TECHNOLOGY SPOTLIGHT



MOBILE WORKFORCE APP WITH ISOLVED PEOPLE CLOUD

With Solex HCM Adaptive Employee Experience (AEE) You can streamline critical functions and enhance employee engagement with seamless, secure and self-service access to a modern HCM platform that effortlessly adapts to future needs. Access the iSolved Mobile app, any place anytime.



Access Anywhere

Employees can access crucial information like timecards, pay stubs, and vacation requests from any device.



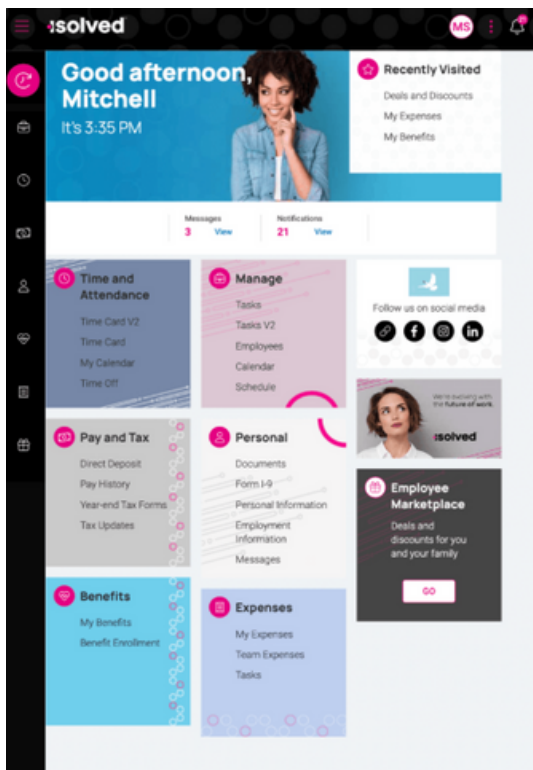
Streamline Critical HR Functions

Automates tasks such as onboarding, benefits enrollment, tax documentation, and expense submission.



Enhanced Employee Experience

Offers a user-friendly, intuitive interface that surpasses employee expectations and allows them to manage much of their own personal information.



Secure & Connected

Seamlessly access essential HR information from time off, pay, benefits, tax, and more ON ANY DEVICE. Stay connected and current with important information and updates via push notifications. Remain secure with built-in user authentication like Face ID.

Single System of Record

Leverage a single system of record for all employee data. Ensure compliance with company and government regulations.

Personalized Employee Experience

Provide a consistent and personalized experience for employees on your workforce regardless of work location or preferred device. Everything from scheduling viewing and management, direct deposit settings, and personal information updates.



HR COMPLIANCE CORNER

CYBERSECURITY UPGRADES: ISOLVED LOGIN PROCESS

In an effort to continually stay ahead of cyber criminals and to combat piggyback logins from employees going to false gateways, iSolved will be rolling out in phases new login procedures. Phase one rollout is for client users who have access to multiple clients through their one client ID. For example, Bookkeepers and CPAs that manage multiple clients are in this phase.

iSolved already has 2-factor authentication, but will be implementing new 2-factor authentication using 3rd party authenticator apps, like Microsoft and Google, and passwordless passkeys like facial and fingerprints (where devices are supported). Please take time to read the PDF below to ensure you are aware of new security login changes that will be implemented for employees and administrators. Please review the tips list below to safeguard your credentials and safeguard your information.

Proactive tips to safeguard your credentials and secure your information:

A. Please remind your employees to only log into their account using the mobile app, or directly through the iSolved URL.

Employee: <https://aee.myisolved.com>

Employer: <https://solex.myisolved.com>

B. Administrators and Employees should use passwordless authentication or a third party authenticator app such as Microsoft or Google Authenticator when logging into their iSolved account.

C. Request a direct deposit approval workflow for client administrators when employees updated direct deposits (and if not a full workflow requiring approval then at least one that is notification only). Please reach out to your customer support rep to request this workflow.

D. Employees automatically receive an automated system generated direct deposit update notification email, so if the employee receives this notification and they did not initiate a change, they need to notify the employer of the change immediately.

E. Client administrators should review the “New Employee and Change Audit” report while in Preview Mode prior to submitting payroll for direct deposit changes.

TAKE TIME, STAY STRONG

WHY EMPLOYERS SHOULD CHAMPION PTO

Paid Time Off (PTO) is more than a benefit—it’s an essential tool for employee well-being and organizational health. When employees refrain from using their PTO, stress and fatigue accumulate, often leading to burnout, decreased productivity, and higher turnover rates.

Employers who actively encourage time off signal that they value work-life balance and employee mental health. This not only improves morale but also fosters a positive company culture where employees feel trusted and supported.

Employers can take practical steps to normalize PTO usage and prevent burnout. Start by creating clear policies and regularly reminding employees of their available time off. Encourage managers to model healthy behavior by taking time off themselves and by supporting their teams in planning vacations without guilt. Consider integrating PTO reminders into wellness programs and performance check-ins, making it a routine part of the conversation. When employers actively promote and prioritize PTO, they help maintain a healthy, engaged workforce that’s energized and ready to perform at their best.